


Iveda Solutions™

Real-Time Video Surveillance

Live Human Intervention

Iveda Solutions provides remote, real-time surveillance of security cameras. When we say "real-time," we mean it. Our remote surveillance facility is operational 24/7 and houses our highly trained intervention specialists who monitor our customers' properties at any time they specify. We don't wait for an alarm to be triggered before we log on to our customers' cameras and assess the situation. Using sophisticated software, our intervention specialists are always there as events unfold and they can act accordingly on our customers' behalf.



COST SAVINGS: Up to 75% compared to traditional guard services

Iveda Solutions' 24-hour remote surveillance is the nerve center of our unique IP-enabled service. How does it work? Video data from a camera at a customer site is transmitted via the Internet to Iveda Solutions' data center, where the data is hosted, processed, and stored. Video data is then instantaneously transmitted to our remote surveillance facility via a massive Internet pipe between the data center and our remote surveillance facility. This is where our highly trained intervention specialists are housed, and employ a sophisticated camera management system to assist them in efficiently and effectively monitoring the customer cameras assigned to them. During their shift, aside from monitoring, they take snapshots of events and store them in our proprietary reporting system. At the end of their shift, they generate a daily surveillance report (DSR) consisting of time-stamped snapshots of events along with detailed descriptions, and email the DSR to each customer.

The DSR not only provides proof to our customers that their properties are being protected from any criminal activity while they're asleep, but it keeps them abreast of the kinds of activities happening on their properties while they are away.

Any camera may be accessed via the Internet, but only Iveda Solutions allows our customers to have multiple simultaneous access to their cameras, without degradation of video quality. This is made possible by the IP infrastructure Iveda Solutions built using a data center with redundant power and massive bandwidth.


Iveda Solutions™

The Leader in IP Video Hosting and
Real-Time Remote Surveillance Services

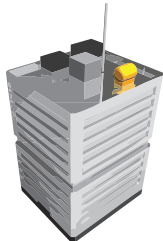
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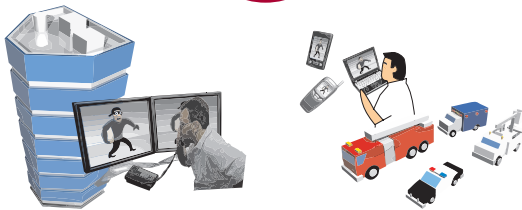
Real-Time Video Surveillance



Camera in Action



Data Center



Simultaneous Video Access by Intervention Specialists, Customers and First Responders

Benefits:

Proactive versus After-the-Fact Response With humans behind the cameras assessing situations in real time, they can call the police when necessary to prevent a crime. Recorded video footage only helps to investigate after a crime has already been committed, but intervention specialists respond immediately.

Proprietary Daily Surveillance Report Every morning, our customers get an activity report in their e-mail box, consisting of time-stamped event snapshots and detailed description of events from the previous day/night.

Secure Data We utilize a highly secure data center to process, store, and protect our customers' video footage. Our network security standards are very high, anticipating that customer video networks and especially certain camera views may be considered high-value targets for compromise. We utilize the same high standards of security as online banking, utilizing virtual private networks, firewalls, and other network security software and appliances. Iveda Solutions will always err on the side of caution, as we are continuously improving access authorization procedures and general system security.

Live Visual Verification No more false alarms. Several cities nationwide have adopted ordinances that impose a substantial fine for every false alarm. An alarm system may be declared a nuisance for excessive false alarms and are considered unlawful. Live video verification can eliminate false alarms. With live video verification, police departments of some cities escalate response priority, depending on the seriousness of the event.

Redundancy Video data are stored in our data center with a fail-proof storage system and at our customers' facility.

Features:

Internet Access Allows our customers 24/7 secure, remote access to their cameras, using a web browser, anywhere there is Internet connectivity.

Data Center Iveda Solutions utilizes a tier-4 data center which is specifically designed to host mission critical computer systems, with fully redundant subsystems and compartmentalized security zones controlled by biometric access control methods. Housed in a blast-resistant concrete structure, it guarantees 99.995 percent power, cooling and Internet availability, accessed via laser-optimized 50µm multi-mode fiber-optic backbone.

VoIP We utilize voice-over-IP to allow a 1-way or 2-way communication between our intervention specialists and suspicious individuals in our customers' properties.

Camera Manufacturer Agnostic We can monitor security cameras from all the major camera manufacturers, analog or digital.

Carrier/ISP Neutral We can work with your current Internet provider as long as minimum bandwidth requirement is met.

Remote Surveillance Center Offers:

Operational 24 hours a day, 7 days a week, 365 days a year
Specially trained intervention specialists
Live visual verification
Continuous auto PTZ camera patrolling
Full incident escalation to the police and key holder in compliance with customer's security protocol
Instantaneous visual link via email to police
Immediate notification of serious incidents to customers
Full audit trail including date- and time-stamped images of incidents
Video for evidence in court
Regularly updated site details